



THE DOAN ADVANTAGE

You don't have to sacrifice customer service to partner with a nationwide vendor. We want to get to know you so we assign a dedicated account manager to you. Hate recordings? So do we! An actual human answers the phone. It's our boutique-style customer service that sets us apart.

GETTING YOU BACK ON THE ROAD IS OUR PRIORITY

The Doan Group's team of qualified appraisers delivers fast, accurate estimates nationwide no matter where your customer's damaged truck may be.

INDUSTRY-LEADING SPEED

We know every minute of downtime costs drivers time and money. So when you need us, we respond quickly by mobilizing our national team and assigning the right appraiser to your claim. The Doan Group's quick response and accurate damage estimates lead to faster claims resolutions, helping you get your customer's truck – and business – back up and running.

THE DOAN GROUP | EXCEEDING EXPECTATIONS THROUGH EXCEPTIONAL STANDARDS



OUR DEVELOPMENT TEAM

Our development team have been recognized for leadership, innovation and are Six Sigma certified. This combination allows us to develop "in house" leading edge technology for the insurance claims industry. We deliver services and solutions that minimize waste and maximize workflow productivity.



EXPERT APPRAISERS

Our appraisers are trained to utilize all current estimating systems and each appraisal is reviewed for accuracy and guideline adherence prior to submission. We strive to give the client the most accurate appraisal, documented with effective photos, in the quickest cycle time.