



## THE DOAN ADVANTAGE

You don't have to sacrifice customer service to partner with a nationwide vendor. We want to get to know you so we assign a dedicated account manager to you. Hate recordings? So do we! An actual human answers the phone. It's our boutique-style customer service that sets us apart.

## YOUR PROPERTY IS IN GOOD HANDS WITH THE DOAN GROUP

Have peace of mind in knowing our team of qualified appraisers deliver fast, accurate estimates nationwide. We can handle your residential or commercial buildings and reduce additional living and business interruption expenses.

### FAST, RELIABLE SERVICE

At The Doan Group, our team of reliable appraisers recognize that time is valuable and work diligently to provide superior service. Our quick response and accurate damage estimates lead to faster claims resolutions.

## THE DOAN GROUP | EXCEEDING EXPECTATIONS THROUGH EXCEPTIONAL STANDARDS



### OUR DEVELOPMENT TEAM

Our development team have been recognized for leadership, innovation and are Six Sigma certified. This combination allows us to develop "in house" leading edge technology for the insurance claims industry. We deliver services and solutions that minimize waste and maximize workflow productivity.



### EXPERT APPRAISERS

Our appraisers are trained to utilize all current estimating systems and each appraisal is reviewed for accuracy and guideline adherence prior to submission. We strive to give the client the most accurate appraisal, documented with effective photos, in the quickest cycle time.