



## THE DOAN ADVANTAGE

You don't have to sacrifice customer service to partner with a nationwide vendor. We want to get to know you so we assign a dedicated account manager to you. Hate recordings? So do we! An actual human answers the phone. It's our boutique-style customer service that sets us apart.

## DAMAGED EQUIPMENT MAKES FOR A HARD ROW TO PLOW

There's no time for downtime when you're tasked with feeding the world. At The Doan Group, our team of qualified appraisers delivers fast, accurate estimates to get you back to growing.

### THE RIGHT APPRAISER FOR YOUR CLAIM

No two pieces of farming equipment are the same. Whether it's a tractor, plow or bailer, The Doan Group will always assign your claim to a specialist that understands your equipment. Our quick response and accurate damage estimates lead to faster claims resolutions.

## THE DOAN GROUP | EXCEEDING EXPECTATIONS THROUGH EXCEPTIONAL STANDARDS



### OUR DEVELOPMENT TEAM

Our development team have been recognized for leadership, innovation and are Six Sigma certified. This combination allows us to develop "in house" leading edge technology for the insurance claims industry. We deliver services and solutions that minimize waste and maximize workflow productivity.



### EXPERT APPRAISERS

Our appraisers are trained to utilize all current estimating systems and each appraisal is reviewed for accuracy and guideline adherence prior to submission. We strive to give the client the most accurate appraisal, documented with effective photos, in the quickest cycle time.