



THE DOAN ADVANTAGE

You don't have to sacrifice customer service to partner with a nationwide vendor. We want to get to know you so we assign a dedicated account manager to you. Hate recordings? So do we! An actual human answers the phone. It's our boutique-style customer service that sets us apart.

DAMAGED EQUIPMENT CAN DIG INTO YOUR PRODUCTIVITY

At The Doan Group our team of qualified appraisers deliver fast, accurate estimates nationwide allowing you to get back to the grind in a timely manner.

THE RIGHT APPRAISER FOR YOUR CLAIM

No two pieces of construction equipment are the same. Whether it's a loader, excavator or bulldozer, The Doan Group will always assign your claim to a specialist that understands your equipment. Our quick response and accurate damage estimates lead to faster claims resolutions.

THE DOAN GROUP | EXCEEDING EXPECTATIONS THROUGH EXCEPTIONAL STANDARDS



OUR DEVELOPMENT TEAM

Our development team have been recognized for leadership, innovation and are Six Sigma certified. This combination allows us to develop "in house" leading edge technology for the insurance claims industry. We deliver services and solutions that minimize waste and maximize workflow productivity.



EXPERT APPRAISERS

Our appraisers are trained to utilize all current estimating systems and each appraisal is reviewed for accuracy and guideline adherence prior to submission. We strive to give the client the most accurate appraisal, documented with effective photos, in the quickest cycle time.